

Cyber Security & MIS Division
Chini Shilpa Bhaban-2, 76 Motijheel C/ A, Dhaka-1000

Citizens Bank PLC is hereby inviting tenders for the following:

Name of Procuring Entity	Citizens Bank PLC
Invitation For	Vulnerability Assessment and Penetration Testing (VAPT) on Citizens Bank PLC's internet-facing Web Apps, API, Website, Mobile Apps, Servers & Network Devices for Citizens Bank PLC
Procurement Method	Open Tendering Method/Limited Tendering Method
Tender Publication Date	18.01.2026
Schedule Available Date	19.01.2026 to 01.02.2026
Schedule Collection Fees	Tk 2000.00 in the form of a pay order (non-refundable) in favoring of "Citizens Bank PLC".
Submission date of Tender	03.02.2026, 03.00 PM
Name & Address for Tender	Cyber Security & MIS division(level-8), Chini Shilpa Bhaban-2, 76 Motijheel C/A, Dhaka-1000, addressed to, "Chairman of Purchase Committee" of the Bank.
Eligibility of Tenderer	<ol style="list-style-type: none"> 1. The bidder should be a company registered and working in Bangladesh for at least 03 (Three) years and with a minimum of 03 (Three) Years' experience to provide VAPT service to at least 10 (Ten) Banks/NBFI/Govt Sector/Telco/MNC. 2. Bidder resources must have experience in Web Application Security Testing, Mobile Application Security Testing, Network, Firewall, WAF and Systems or Infrastructure Security Testing. 3. The bidder should perform the VA with licensed tools, and PT must be done manually. 4. Consulting Firm shall not be permitted to do a joint venture with any other Consulting Firm, 5. The bidder cannot outsource the resources or services to any organizations or individuals.
Contact Details of the Official Inviting Tender	Name: Rahul Sarker Email: rahul.sarker@citizensbankbd.com Phone:01771222060
Citizens Bank PLC reserves the right to accept or reject any or all the tenders without assigning any reason whatsoever at any stage of the procurement and/or award the work to a single Tenderer or distribute the same among multiple Tenderers. The Bank shall not be bound under any obligation to accept the lowest quotation.	

The Head of Cyber Security & MIS Division
Citizens Bank PLC